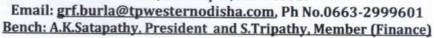
## Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Sambalpur, Pin- 768017





Ref: GRF/Burla/Div/BNED/ (Final Order)/ 311 (4)

Date: 28:07.2025

Present:

Sri A.K. Satapathy, President Sri S.Tripathy Member(Finance)

1	Case No.	BRL/295/2025						
		Name & Address			Const	ımer No	Contact No.	
2	Complainant/s	Beda Suna At-Jhankarpada, Gumadera, Dist-Jharsuguda-768218			4172-2	404-0794	8658126059	
3	Respondent/s	SDO (Elect), Belpahar				Division B.N.E.D, TPWODL, Brajarajnagar		
4	Date of Application 18.07.2025							
		1. Agreement/Termination X 2. Billing I				Disputes		V
	In the matter of-	3. Classification, on of Consum		X	4. Contract	4. Contract Demand / Connected Load		
		5. Disconnection Reconnection	n of Supply	X		6. Installation of Equipment & 2 apparatus of Consumer		
5		7. Interruptions X 8. Metering 9. New Connection X 10. Quality of Supply & GSOP				X		
		11. Security Deposit / X 12. Shi			ifting of Service : tion & equipments		X	
		Ownership				tage Fluct	uations	X
	Continu(a) of Floatsiste A	15. Others (Specify) -X						
6	Section(s) of Electricity Act, 2003 involved							
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 $\sqrt{}$						
	Clauses	2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004						
		3. OERC Conduct of Business) Regulations,2004						
		4. Odisha Grid Code (OGC) Regulation,2006						
		5. OERC (Terms and Conditions for Determination of Fariff) Regulations,2004						
8	Date(s) of Hearing	6. Others 18.07.2025						
9	Date of Order							
10	Order in favour of	28.07.2025 Complainant Respondent Others √						
11	Details of Compens awarded, if any.							

of Camp: SDO Office, Belpahar

peared

For the Complainant- Beda Suna



For the Respondent - SDO(Elect), Belpahar, TPWODL.

GRF Case No- BRL/295/2025

Beda Suna At-Jhankarpada, Gumadera Dist-Jharsuguda Consumer No-4172-2404-0794 VRS

SDO(Elect), Belpahar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

Member (Finance)

A.K. Satapathy (President)

Grievance Redressul Forum

Grievance Redressal Forum Copy to: -

1. Beda Suna, At-Jhankarpada, Gumadera, Dist-Jharsuguda.

2. Sub-Divisional Officer (Elect.) Belpahar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer

3. Executive Engineer (Elect.), BNED, TPWODL Brajarajnagar

The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

This Order can be accessed at TPWODL Website →tpwesternodisha.com→ Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/295/2025)

295/25

## GRIEVANCE REDREESAL FORUM TPWODL, BURLA

Qtr.No.SD-6/2, Sourav Vihar, Near NAC College, Burla-768017, Ph No.0663-2950601

Email:-Wesco\_grf@ Yahoo. in

GRIEVANCE REDRESSAL FORUM Received

500 Belgahan

TPWODL, Burla

## Complaint No-

1) The name, details address and telephone no/mobile no. of the complainant with consumer no.

SCNO-4172 2404 0799

Name- Beda Suna

At - Thomdapada, Termadera

Pin - 768218

Mob - 86581-26059

2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

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- 4) Relief sought for.
- 5) Any interim Relief sought for, pending final decision.
- 6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court. If so please give details.
  - 7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)
- 8) Complain no. allotted by the office of ESO/SDO/EE. If any.

Place: - Gumadera Date: 18/07/2015

signature of the Applicant